

# Statistics (2019-2020)

\* The numbers indicated on this page are provided by the CSCE for information purposes only.

## Primary Health

Number of clients that met with a doctor or nurse practitioner:



# 8,640

## Low Back Pain Project

Since its implementation in 2015, the chiropractors at the CSCE have helped over **919** clients, bringing the total number of consultations to **12,291**.



## Nutrition

**1,424** clients

**3,946** consultations

**196** community groups



## HealthLinks

As of January 31, 2020, **30** clients in total had been provided with an individualized care plan through the Health Link. The CSCE not only met its targets but exceeded them by **15%**, and did so with its existing resources. In the year 2020, the Health Links will transform into regional integrated care services, with the goal of bringing together an individual's health care and social service providers to better understand their goals and support them in a more coordinated manner.

## Mental Health

Number of individual, couple or family therapy consultations:



# 8,159

Number of mental health groups (stress or anxiety management, relaxation, mindfulness, yoga, etc.): **45**



Centre de santé  
communautaire  
de l'Estrie

[www.cscestrie.on.ca](http://www.cscestrie.on.ca)  
Every One Matters.

## CLINIQUE DE DIABÈTE DIABETES CLINIC

This year, the Diabetes Education Program's educators delivered services to **2,300** clients through diabetes education, support and consultations geared towards helping clients manage their condition more effectively. In total, **6,472** consultations were held.

**+74** diabetes awareness and education groups or presentations

## Community Health

Number of services delivered in a community group setting:



# 23,806

Total number of group sessions: **1,004**

## GET MOVING, for better balance!

**682** sessions

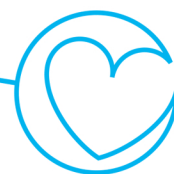
**700** participants

**15** communities:

Alexandria, Alfred, Bourget, Casselman, Cornwall, Crysler, Embrun, Hawkesbury, Lefaiivre, Limoges, North Lancaster, Plantagenet, Rockland, St-Isidore, Wendover

## Client Satisfaction Survey

**95%** of the **825** respondents to the annual internal client satisfaction survey indicated that they feel their physician or nurse practitioner consults with them when making decisions about their care and treatment.



## STATEMENT OF FINANCIAL POSITION AS OF MARCH 31, 2020

### ASSETS

#### Current

Cash	\$ 475,495
Accounts receivable	\$ 179,087
Prepaid expenses	\$ 249,752
	\$ 904,334

<b>Tangible capital assets</b>	<b>\$ 300,026</b>
	<b>\$ 1,204,360</b>

### LIABILITIES AND NET ASSETS

#### Current

Payable / accrued liabilities	\$ 626,396
Due to LHIN	\$ 172,765
Due to MOHLTC	-
Deferred revenues	-
	\$ 799,161

<b>Deferred contributions related to tangible capital assets</b>	<b>\$ 300,026</b>
	<b>\$ 1,099,187</b>

#### Net assets

Unrestricted	\$ 105,173
	<b>\$ 1,204,360</b>

\* Copies of our detailed financial report, audited by BDO Canada LLP, are available for consultation upon request.

## STATEMENT OF OPERATIONS AND CHANGES IN NET ASSETS for the year ending March 31, 2020

### REVENUES

#### Contributions from MOHLTC and LHIN

Base funding	\$ 8,530,934
Non-recurring funding	\$ 76,925
Diabetes Education Program funding	\$ 1,018,446
Aging at Home Program funding	\$ 284,195
Low Back Pain Program funding	\$ 101,861
Limoges project funding	\$ 489,450
Other funding	\$ 58,836

Amortization of deferred contributions related to tangible capital assets	\$ 91,092
Interest and other income	\$ 16,018
	<b>\$ 10,667,757</b>

### EXPENSES

Salaries and benefits	\$ 6,581,490
Equipment, supplies and services	\$ 2,233,616
Non-recurring expenses	\$ 76,925
Diabetes Education Program expenses	\$ 1,018,446
Low Back Pain Program expenses	\$ 101,861
Limoges project expenses	\$ 505,491
Program expenses non-funded by the MOHLTC	\$ 56,701
	<b>\$ 10,574,530</b>

Excess of revenues over expenses before other expenses	\$ 93,227
Amortization of tangible capital assets	\$ (91,092)
Excess of revenues over expenses	\$ 2,135
Net assets, balance beginning of the year	\$ 103,038
Net assets, balance end of the year	<b>\$ 105,173</b>