



<b>POSITION:</b>	<b>Care Coordinator</b>
<b>NUMBER:</b>	CSCE-2021-0019
<b>LOCATION:</b>	Cornwall and Rockland, Ontario
<b>CONTRACT TYPE:</b>	Full-time permanent position 35h/week
<b>ENTRY DATE:</b>	July 2021

Youth Wellness Hubs Ontario have opened a multi-service hub for youth aged 12-25 in Rockland and Cornwall. These sites provide rapid access to services that address the needs of youth related to mental health, substance use, primary care, employment/training, housing and other community and social services. This initiative, led jointly by the Cornwall Community Hospital, Valoris for Children and Adults of Prescott-Russell, and Hawkesbury & District General Hospital includes over 20 partner organizations. As a key partner, Le Centre de santé communautaire de l'Estrie is the hiring organization for this position.

## WHAT TO EXPECT?

The Care Coordinator is a member of an interdisciplinary team that provides services to youth ages 12-25 years. The Care Coordinator uses a client-centered approach that strives to meet the needs and preferences of youth while strengthening the caregiving capabilities of families and service providers. The care coordinator will collaborate with all members of the care team ensuring clear communication between all services involved in the youth's care. The Care coordinator will assess all needs not just immediate clinical needs. The Care Coordinator will also provide outreach services to assist with treatment/service matching; provide ease of access to service for youth in rural areas, and assist with successful transition planning.

## QUALIFICATIONS:

- University degree obtained from a recognized university in social work, community health or health science or the combination of a post-secondary diploma and extensive experience
- 1 to 3 years of experience in community health or mental health and addiction, preferably with youth
- Experience in community development, program implementation and evaluation
- Experience working with the public, interdisciplinary team, committees and community partners
- Knowledge of current issues facing youth today, especially as related to mental health and substance use
- Knowledge and ability to use community development framework
- Knowledge and mastering of current assessment techniques and Brief intervention, Brief Narrative therapy and training in nonviolent crisis intervention
- Knowledge of standard software and virtual presentation software, i.e. Word, Excel, Outlook, Zoom, Microsoft teams, etc.
- Knowledge and ability to take into account the Social determinants of health in the planning and implementation of programs, groups and community initiatives
- Ability to establish and maintain links with youth, their families, the community organizations and community groups
- Ability to foster a community engagement approach by providing the appropriate information and tools to the targeted clients and work in collaboration with various professionals including peer support workers
- Ability to act as a resource for youth and Hub colleagues and provide them with the support they need to achieve their goals
- Effective interpersonal skills with a focus on customer service and a team player
- Excellent ability to communicate in French and English orally and in writing
- Provide proof of absence of criminal record
- Valid drivers license and access to a vehicle

## BENEFITS AND SALARY:

- Salary between \$49 932 and \$60 134 + 4 weeks of annual vacation
- A full benefits package, yearly training budget and HOOPP Pension plan

## HOW TO APPLY?

Please **submit a French resume and cover letter** demonstrating how you meet the requirements and qualifications for the position by **June 20<sup>th</sup>** to Ossama Mazbouh, Human Resources Officer | Email: [rh@cscestrrie.on.ca](mailto:rh@cscestrrie.on.ca).

*We strongly encourage applications from candidates from diverse and equity-seeking groups including, but not limited to, indigenous individuals, or people of colour (BIPOC) as well as those who identify as 2slgbtq+. CSCE welcomes applications from people with disabilities. Accommodations are available on request for candidates taking part in all aspects of the selection process. We would like to thank all those that apply but only those selected for an interview will be contacted.*

