

INTERNAL/EXTERNAL POSTING

POSITION: Engagement and Population Health Specialist

NUMBER: OHT-2023-0017

LOCATION: Cornwall (Ontario) and remote work **CONTRACT TYPE:** Full-time permanent position (35h/week)

TEAM: Great River Ontario Health Team (Great River OHT)

As part of the transformation currently underway in Ontario's health care system, organizations, and community members in the Great River OHT Area (City of Cornwall, Stormont, Dundas & Glengarry, Akwesasne and parts of rural Southeast Ottawa and Russell Township) have come together to form a Ministry of Health approved Ontario Health Team. The Engagement and Population Health Specialist will work with OHT leaders and a diverse group of internal and external partners to ensure successful engagement and will oversee the evaluation of the OHT's performance. This position will work closely with Great River OHT partner organizations and backbone support team, and report to the Executive Transformation Lead.

SPECIFIC DUTIES INCLUDE, BUT ARE NOT LIMITED TO:

- Participate in Communities of Practice; and undertake literature reviews, environmental scans on best practices in engagement of people with lived experience and primary health care clinicians.
- Design and implement OHT engagement strategies.
- Coordinate and support the System Transformation Support and Co-Design Expert Tables: Lived Experience Partners, French Language Services, Equity, Diversity, and Inclusion (EDI), Communication and Community Engagement; schedule and facilitate and set up meetings, draft agendas, create slide decks, coordinate presenters, administer compensation and recognition, draft correspondence and implement evaluation methods.
- Coordinate the recruitment, matching and placing of lived experience partners and primary health care partners on work groups; implement strategic actions to recruit for diversity.
- Lead presentations and facilitate engagement sessions.
- Manage a portfolio of projects to help improve care coordination and population health while collaborating and communicating consistently with key partners.
- Work with partners to develop, implement and evaluate population health strategies.
- Tightly evaluate and manage key performance indicators related to the OHT deliverables; work with partners to collect data and analyze trends.
- Serve as a resource for stakeholders; collaboratively develop protocols, educational resources for teaching and training when new processes or care coordination services are established.
- Develop an equity-diversity-inclusion and indigeneity strategy with support from the EDI table.

REQUIREMENTS:

- Postsecondary degree in a health or social services related area and/or in management/leadership (or equivalent experience).
- Training and/or relevant professional experience in client and person-centered care, patient/client engagement, education, volunteer services, and/or client relations.
- Training and/or relevant professional experience working with primary health care clinicians or other service providers.
- Project and/or program coordination experience, including committee-based projects involving multiple partners.
- Understanding of the health sector, including primary care, acute care, home care, long-term care and community support services.
- Ability to work independently and as part of a team, demonstrating initiative and collaborative skills.
- Excellent organizational, interpersonal and communication skills with ability to manage multiple priorities.
- Advanced computer skills (Microsoft Office PowerPoint, Word, Excel, SharePoint, Virtual Meetings Zoom, Microsoft Teams and other virtual collaboration/platforms).
- Bilingual (French/English) required.
- Have received the vaccination against COVID-19 as recommended by public health

BENEFITS AND SALARY:

- Annual salary between \$70 170 and \$84 505
- A full benefits package and a yearly training budget
- HOOPP pension plan and 4 weeks of vacation per year

Please **submit your resume and a cover letter** demonstrating how you meet the requirements and qualifications for the position to rh@cscestrie.on.ca.

We strongly encourage applications from candidates from diverse and equity-seeking groups including, but not limited to, indigenous individuals, or people of colour (BIPOC) as well as those who identify as 2slgbtq+. CSCE welcomes applications from people with disabilities. Accommodations are available on request for candidates taking part in all aspects of the selection process. We would like to thank all those that apply but only those selected for an interview will be contacted.